



EMPLOYEE PERFORMANCE IMPROVEMENT SOLUTIONS

Create performance improvement solutions that drive bottom-line results

TBD Consulting's performance improvement specialists have worked with Fortune 100 companies in a variety of industries including financial services, healthcare and technology. We know that implementation of best practices requires a holistic view of the organization and the industry in which you operate. When you make a change in one part of an organization, there can be both intended and unintended consequences in other parts of the organization.

Using your goals and objectives as a compass, we work with you to explore the potential root causes of identified issues using tools such as:

- Executive interviews
- Value stream maps
- Targeted focus groups
- Document reviews
- Process maps
- A3 problem solving

Once we have helped you to define underlying causes for sub-optimal performance, we recommend strategies and practical solutions that address your greatest opportunities – those that will have an immediate positive and lasting impact on the organization. Your comprehensive solutions will most likely span people, processes and technology and can be scaled to reach across departments, functions and geographic locations.

People, Process, Technology & Training Reinforcement

We help you to implement new processes and monitor competency through meaningful metrics and indicators such as ROI to ensure that the solutions are hitting the mark. We provide the tools to monitor your return on investment on an ongoing basis. That way you can continue to cultivate a best-in-class workforce and consistently prove the growing value of your efforts.

TBD Consulting's performance improvement solutions employ a comprehensive approach to deliver across-the-board results. We specialize in improving performance management, employee engagement and process effectiveness.

Solutions...Not Just Strategies!

Your best employees just seem to know how to get the job done right; how to get the job done cost effectively; how to do it better than the competition; and how to deliver "hit it out of the park" customer service. Imagine the value to your organization if all of your employees could get the job done like your best performers.

For details on how TBD's performance improvement solutions can help your organization, call our office at 602-263-1961.

CONTACT US
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www.tbdconsulting.com

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