



PROCESS EFFECTIVENESS SOLUTIONS

Our experts visually capture your organization's best practices using our proven process mapping techniques

Standardized processes are just one important step in the journey to top performance and a competitive edge. When combined with a clear vision of future state and compelling communication throughout the organization, standardized processes reduce variation and keep everyone on the same track.

In today's business environment, processes are complex. Manually performed work is often intertwined with system-generated outputs, both in-house and via globally outsourced resources. The result can be a costly free-for-all of variation with unpredictable results.

The key to realizing the utmost benefit from your processes is to understand their flow, significance, difficulty, system interfaces and touch-points. Armed with this knowledge, you can maximize the process effectiveness, then communicate and manage them based on established, standardized routines.

Whether you want to capture your organization's best practices to be cascaded through your work teams or strive to define a best-in-class future state, we can help you.

1. Capture processes the way they are currently performed
2. Create professional and consistently formatted process maps using Microsoft Visio
3. Identify gaps between current processes and desired future state
4. Identify a plan of action to address the gaps using a holistic approach
5. Where possible, error-proof the process
6. Create a communication and training plan to standardize your best practices throughout the organization

We help you achieve the predictable results that standardized and effectively communicated processes can have on your organization and your customers. We can also help you create an online reference system (OLR) that makes accessing the latest best practice as simple as two clicks of the mouse.

CONTACT US

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LEADERSHIP TRENDS AND TODAY'S REALITIES BLOG

http://tbd-consulting.typepad.com/jonena_l_relth/